



Mondial Assistance signs up with Volvo Car India for 24 hours Roadside Assistance

Mondial Assistance signs up with Volvo Car India for 24 hours professional roadside assistance under the brand of Volvo Assistance, this service commenced from April 15th 2008 and offers Volvo customers a two year cover for free roadside assistance including Mechanical or electrical breakdown, road traffic accident, and pilot errors with the help of state of the art flat bed trucks and customer support vehicles.

This service is available in 9 cities where Volvo retails its vehicles and would also add value to Volvo Cars after sales service and customer support.

Rajesh Sethi CEO of Mondial Assistance quoted "Building customer loyalty is a structured continuing process, not a one-off achievement"

About Volvo Cars India

Volvo Cars India are the official importers and distributors for Volvo cars in India. Volvo's are renowned for being the safest cars in the world. They have served the society for over 80 years now pioneering the highest standards of safety. Volvo vehicles are reliable and durable enough to offer first class service for many years, affordable to buy and cheap to run, safe to travel in, easy and practical to use. The core values of quality and safety have been fundamental to Volvo since the company was founded

About Mondial Assistance

Mondial Assistance, the first global assistance company to introduce its services in India, started its operations in this country in November 2007. The Mondial Assistance Group is a 100 percent subsidiary of the Allianz group and has its presence in 28 countries and reaches out to 250 million customers through a worldwide network of 4,00,000 service providers. Mondial Assistance Group is world leader in assistance, travel insurance and customer services. The Group provides its corporate clients with quality, innovative, tailor-made solutions, and their customers with seamless, real-time assistance anytime, anywhere. Mondial Assistance has proven expertise in Underwriting, Claims Handling, Medical Assessment and 24/7 Customer Assistance. We have expertise to deliver operational excellence in various claims management processes including motor insurance claims, travel insurance claims and health insurance claim management processes. Our professional team of doctors and nurses are experts in medical intervention and cost containment, and are ready to render assistance 24-hours-a-day, 365-days-a-year.

For more details on Mondial Assistance, refer to our website www.mondial-assistance.in

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