



Mondial Assistance India adds another feather in its cap by entering into an agreement with Mercedes-Benz India for 24X7 Roadside assistance

Mondial Assistance has entered into an agreement with Mercedes-Benz India to provide 24X7 roadside assistance services to all its customers who have bought a new vehicle after June 1st 2008 pan India. Mondial Assistance India will offer roadside assistance service for all locally manufactured as well as imported Mercedes vehicles sold through their dealer network.

This service can be availed by any covered customer by calling a dedicated toll free number and would cover events like mechanical or electrical breakdown, driver error, and road traffic accident where the vehicle is immobilized. Services like vehicle recovery, taxi service, replacement vehicle and mobility benefits are also provided.

Commenting on this **Rajesh Sethi** CEO of Mondial Assistance said "This is a significant tie up for us with respect to the Indian Market and it reflects the high level of trust Mercedes-Benz India has in our capabilities"

About Mercedes Benz India Ltd

Mercedes-Benz has been delighting Indian customers since 1955 with a wide range of products equipped with the latest in automotive technology. The company has been a pioneer in the luxury car segment in India and offers a wide range of cars ranging from the compact C-Class to the super luxuries S-Class as well as the M-Class, CLS-Class, SLK-Class, CL-Class and the Maybach. These models are available in a host of petrol and diesel engines. They have also recently introduced their high performance AMG cars in India

About Mondial Assistance

Mondial Assistance, the first global assistance company to introduce its services in India, started its operations in this country in November 2007. The Mondial Assistance Group is a 100 percent subsidiary of the Allianz group and has its presence in 28 countries and reaches out to 250 million customers through a worldwide network of 4,00,000 service providers. Mondial Assistance Group is world leader in assistance, travel insurance and customer services. The Group provides its corporate clients with quality, innovative, tailor-made solutions, and their customers with seamless, real-time assistance anytime, anywhere. Mondial Assistance has proven expertise in Underwriting, Claims Handling, Medical Assessment and 24/7 Customer Assistance. We have expertise to deliver operational excellence in various claims management processes including motor insurance claims, travel insurance claims and health insurance claim management processes. Our professional team of doctors and nurses are experts in medical intervention and cost containment, and are ready to render assistance 24-hours-a-day, 365-days-a-year.

For more details on Mondial Assistance, refer to our website www.mondial-assistance.in

Rajesh Sethi
CEO Mondial Assistance
E mail : contact@mondial-assistance.in

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